**Curriculum Vitae**

 **AHMED A. LWAHAB**

**Personal Information:**

Nationality : Egyptian

Date of Birth : 03/03/1988

Militarily service : Completed

Mobile : +20 111991749

Marital status : Single

E – Mail : a55829747@gmail.com

**Qualifications:**

* **Agricultural Diploma (2005).**

 **Training and Experiences**

* **Malina Hotel Sharm el sheikh (Oct 2022/ Present) – Captain.**
* **Tamra Hotel sharm el sheikh (2021 / July 2022) – Waiter.**
* Create ideas that helping to achieve F&B Target of sales “starlight – dinner – number or pax at payable Restaurant – push Beverage sales at F&B outlets.
* Improve gusts satisfaction survey regarding of F&B manual skills and Knowledge.
* Responsible to delivered high quality of service standard at both at payable restaurant different that we provide at other restaurants.
* Responsible to achieve more than 75% from target of sales for F&B Department.
* Train and develop staff skills.
* Responsible to make sure that the food that we delivered to the guest matching with food safety and hygiene rolls.
* Handling the guest complain, anticipation, expectation with their different nationalities and culture.
* Set standard and operation proration procedures and maintain it.

**Skills:**

**Language**

* **Arabic**. Mather language.
* **English.** Very good writing & speaking**.**
* **Italian.** Very good speaking**.**

**Computer**

* Microsoft office program: word – Excel .

**Other Certificates:**

\* Food and beverage skills.

 \* Food safety (HACCAP).

 \* Basic food hygiene.

 \* Body language.

**Thanks for your care**