Sharif Fawzi Abd Alnabi

Personal Resume

Nasr city - Cairo - Egypt

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shariffawzi@gmail.com

PERSONAL

Date of Birth : 4-9-1983 Marital status: Married

Military status: Finally exempted

ACADEMIC

Faculty

Al Alsun

Department

German & English Dep.

University

Ain shams university

Year

June 2009

POST EDUCATION

Educational Diploma (General) Menofya University Grade: (V.Good) 2017

LANGUAGES

Arabic: Mother tongue.

English: Fluent.

❖ German : Very good.

CAREER

Last job

Supply Chain & Logistics -**Admin Supervisor** (2020-2022)

(Logistics - Procurement \Purchasing \ Warehouse and Operation) at Egypt Health Care Facilities EHFS.

Missions:

- Operational Tasks.
- Procurement & Purchasing Tasks. Logistics.
- Administration and HR.

Supply Chain & Logistics Leader (Sea/ Air Freight Logistics)

2018-2020

Miami Global Lines located in the States, Piscataway, NJ (Egypt **Outsourcing Branch).**

Using available tools provided by company as Freight Forwarder NVOCC. Company such as US land line, access to make long distances call, WhatsApp and e-mail and service contract with most of shipping lines; I was carrying out below tasks on daily basis.

Operation & Logistics E-mailing Quee Account Manager

2015-2017

(Zen Desk e-mailing Queue) at **Careem Company for Car Booking and transportation** solution.

Office Manager & **HR Recruiting** Manager

2011-2014

Al-Wasl collection company (6 Pence) Kingdom of Bahrain and Sultanate of Oman.

Ground Services Expert 2009-2011

(EAS) Sharm El Sheikh Airport

SKILLS

• **COMPUTER SKILLS**

- Excellent in the Microsoft office.
- Excellent in the internet browsing.

• **FUNCTIONAL SKILLS**

- Planning and communicating.
- Planning and organizing different activities in different aspects on the student's level and youth level.
- Organizing cultural activities and entertainment events.
- Coordinating media coverage for different events.
- Registration process of different fairs.

COURSES

- **Supply Chain Diploma** (Online / in progress).
- Supply Chain Management course (Import – Export) (Miami Global Lines / online).
- Career Management Course (EHFS)
- Airport Ground Services course (Ramp & Launch) (EAS / Sharm El Sheikh Airport).
- Fraud Cases Undercover course (EAS / Sharm El Sheikh Airport).
- Customer Service course (Expedia Canada).
- Booking (Sabre System course) (Expedia Canada).
- Banking & Collection course
 (Banking Telecom)
 (6 Pence Kingdom of Bahrain).
- ICDL course (YAT Training Center).
- Professional Office course (Ministry of Social Solidarity).
- Human Development course (Ministry of Social Solidarity).
- German Language course (Geothe Institute).

Objectives & Achievements.

1-Managerial skills.

 <u>Account Manager</u> (Billing and collection team – Banking & Telecom) leading a team of collectors, training them the product knowledge and how to achieve the target, and how to be a contact person between the client and the company.

2-Logistics Supervision Background.

- <u>Sea Air Freight Export Supervisor</u> (Responsibility to handle door to door shipments starting from the client request and booking matter, contacting theshipping lines around the world to get the best quotation passing through theinsurance matter and let the goods reach save to the client yard.)
- Training newcomers and lead a team of export specialists.

3-Office Manager and Personal Assistant.

Running the secretary team of to businessmen's and performing the role of personal assistant by preparing the meeting and invitations form the related ministries, recoding minutes and prepare weekly plans.

4-Recruiting and HR

5-Customer Services, Client Relations Expert & Training Skills

Over 10 years experiences dealing with customer in different fields (Collection \\ Sales \\ Customer Care) and training new joiners.