

# **PROFILE**

**Business Administration** student.

I consider my self a responsible and orderly person.

I am looking foward for my first work experience.

## **CONTACT ME**



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# AYA **ABDELHAMED**

FBES student



## **EDUCATION**

## ALEXANDRIA UNIVERSITY

Business Finance career, in progress.

#### FBES COLLEGE

2019-2023

# LANGUAGES

- •Good in English.
- •Advanced in Arabic.
- •Beginner in French.

## **COMPUTER SKILLS & CERTIFIATIONS**

- CIB training certification 2021.
- Bank Masr training certification 2022.
- MOS skills including:
- Word, Power point & Excel 2023.

# **BUSINESS SKILLS**

- · Customer experience management.
- · Customer satisfaction.
- · Financial transactions.
- · Financial statements.
- · Financial analysis.
- · Accounting standards.
- · Relationship marketing. · Business negotiation.
- · Supplier negotiation.

# VOLUNTEER EXPERIENCE

#### LIFE MAKERS ALEXANDRIA 2023

Participation in collections to distribute and teaching children in low income communities.