Khodja safa



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M'sila, Algerie

**TECHNICAL SUPPORT ENGINEER**

* Technical support engineer specializing in software and hardware troubleshooting.
* Experienced with most operating systems and networks in troubleshooting and support.
* Good knowledge of databases and programming languages.
* Solid experience in technical operations and customer relations.

# COMPÉTENCES

* Help desk and technical support: hardware assembly, maintenance, peripherals, printers, drivers.
* Network configuration: servers, routers, TCP/IP sockets, LAN technology, fiber optic fundamentals.
* Operating systems: Windows servers, XP, 7, 8, 10.
* Development of applications, database system and programming languages: My SQL, Microsoft SQL, Oracle, Crystal ReportsC++/C#, XML, SQL, ASP.Net, HTML, CSS, Java.

# EXPERIENCE

## IT support

* Install and configure computer hardware, software, systems, networks, printers.
* Monitor and maintain computer systems and networks.

# EDUCATION

## Bachelor's degree in experimental sciences Mohamed Cherif Messaadia High School *2015 • 2016.*

**Bachelor in Information Systems Mohamed Boudiaf University** *2016 • 2019.*

**Master in Networks and Information and Communication Technologies Mohamed Boudiaf University** *2019 • 2021.*

# LANGUAGES

English. Arabic. French.

# Hobbies

* Sport.
* Travel.

# Personal skills

* Communication.
* Organization.
* Abilities.
* Analytics.
* Creativity.
* Project management.
* Tenacity.
* Flexibility.

# Certification

## Computer Science Days

**Computer Science department** 05/06/2021

* + web Browser Attack Using BeEF Framework