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Email: eng.nadim@outlook.sa

Phone: +9647703325304

[Linkedin](#)

Iraq, Mosul

Summary

I'm a Communications Engineering graduate with a keen interest in communications tower of the internet. I'm really good at explaining things clearly to others and making complex ideas easy to understand. With strong problem-solving skills and attention to details

Education

- Ninevah University, Bachelor in Electronics Engineering, Communications Department
(2018 – 2022)
- Northern Technical University, Diploma in Technical Institute of Technology, Electronics Department
(2016 – 2018)
- Computer Skills Course (Microsoft Office) from the Norwegian Refugee Council (NRC) with an excellent grade
(2020)

Work Experience

Server and Power Supply Technician Supervisor at Smart Connect

- Install and maintain servers, power supply devices, and other networking equipment according to company standards and procedures.
- Troubleshoot and repair any issues with networking equipment.
- Maintain accurate records of equipment installations and repairs.
- Provide technical support and guidance to other technicians in the field.
- Conduct regular inspections of equipment and ensure that they are functioning optimally.

Screen Monitoring and Troubleshooting Supervisor at Matrix.

- Monitor screens to ensure that they are functioning properly and troubleshoot any issues that arise.
- Maintain and repair equipment to minimize downtime and ensure that it is in good working condition.
- Provide technical support and guidance to agents in the field.
- Monitor the performance of agents and provide feedback to help them improve their performance.

Telecommunications engineer conducting field surveys at Nasim Al-Yam Company.

- A comprehensive inventory of the sections of the telecommunication tower.
- Identifying deficiencies, damaged materials, and items in need of maintenance within the site.
- Comprehensive examination of all communication devices and ensuring their functionality.
- Inspecting grounding outlets and ensuring their functionality.
- Inspecting power generators, their engines, fuel tanks, and ensuring their safety.
- The contract lasted for 4 months in Mosul and Salahuddin until the completion of the project.

Soft Skills

- Microsoft Suite (Certified from Organization ICT Taskforce / Excellent grade)
- Writing Emails
- Presentation skills
- Searching Skills
- Communication skills
- Teamwork
- Problem-solving
- Design Thinking
- Project Management
- Fast learning

Computer programs

- Word
- Excel
- Power point
- AutoCAD
- Mat lab

Languages

- Arabic
- English