



Osama Ismail El-Sayed

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El-Bitash - Alexandria



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Personal Skills

- ◆ Active listening
- ◆ Communication
- ◆ Interpersonal skills
- ◆ Leadership
- ◆ Management skills
- ◆ Problem-solving
- ◆ Time management
- ◆ Transferable skills
- ◆ Effective Commutation
- ◆ Critical Thinking
- ◆ Empathy
- ◆ Willingness to learn
- ◆ Adaptability

LANGUES

- ✓ Arabic : Mother Tongue
- ✓ English : Good

Personal Profile Statement

A professional individual with excellent organizational and interpersonal skills wishes to secure a position. Ideal candidate for a position requiring drive, initiative and responsibility, Working gives me a lot of skills and experience that I believe make me best suited for the job position that is being offered.

Work Experience

Abu Rawiya Restaurant | Captain order

3 years

- ◆ Taking customer requests, directing them to the kitchen or buffet and following up on their preparation. Directing and supervising the service team, to ensure that all procedures are carried out. Working on establishing good working relationships with customers, and accepting their requests. At least experience working in restaurants.

Abu Saber Restaturant | Matire

2 years

- ◆ The acting lounge manager, in case he is not present, is responsible for the restaurant as a whole in terms of service, and he also receives customers and escorts them to their tables.

Petromin Petroleum Company | Technical

4 months

Rizkallah Orange Company | Sales Outdoor

5 months

Education

May 2019

- ◆ Workers' University Technological Development Division

Certificate

- ◆ ICDL

Soft Skills

Web



Power Point



Word



Software



Access



Excel