Aya Adel Badr Mohamed



CONTACT:-

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OBJECTIVES & INTERESTS:-

Looking for a challenging career opportunity in a well-known reputable Organization where I can demonstrate my capabilities and put skills under the maximum service when needed And I interested in Sports, and reading &searching for knowledge in the internet.

EDUCATION:-

Bachelor of commerce **2020**, **Arabic section**, **Ain Shams** University, withan all overall grade: **Good**

Experience:-

- 1. Sales officer at Elmashrq Bank. (May 2022- until now)
 - ♣ I learned How To: attract new Good Customers to the bank
 - ♣ do Iscore Report That Show customer's credit Status
 - Achieve the target that required by management
- <u>Customer Service</u> at <u>Telecom Egypt</u> <u>WE</u> from (March 2021 until May 2022.)

Job duties:

- A Handling in bound & out bound calls, solve Customer'sproblem.
- * Following, handle customers issue and satisfy them professionally.

Training, working attended and courses:-

- Conversational English course online at Cairo International House-in progress
- Professional financial accountant (45Days) Ain Shams University
 - * Principles of financial accounting, Financialanalysis.
 - Daily financial Entries, Transfer journal to ledger accounts.
 - * Trial balance preparing, financial statement.
- Human Recourses & soft Skills Ain Shams university (Aspire Company)
 - **♣** Ability to negotiate and presented myopinion.
 - ♣ Self-trusting. & solving problems

SKILLS:-

- Positive attitude.
- Strong Communication and interpersonal skills.
- Ability to accept and learn from Criticism.
- Self Confidence.
- Adaptability.
- Organizing skills.
- Ability to learn new tasks quickly
- Time Management Abilities.
- Creativity in Problem Solving.

COMPUTER SKILLS:-

- Accounting software & Training
 - **♣** Excel Accounting. Peachtree, QuickBooks.
 - ♣ Excellent in all Microsoft Office (Word, Excel and Power Point).
 - ♣ Have ability to deal with various Accounting Software.

LANGUAGE SKILLS:-

→ Arabic: Mother Tongue

→ English: very good (Speaking)

Very good (Writing & Reading)

PERSONAL INFORMATION:-

☐ Marital status: Single

□ DATE OF BIRTH: 21/6/1998