

# MAHMOUD OSMAN

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mahmudelshura@gmail.com

An adaptable engineer who is experienced in research , interpersonal communication , and analytic thinking. A 2020 Bachelors of Agricultural sciences

## EDUCATION

SEP 2016 – SEP 2020

**B.SC. AGRICULTURAL SCIENCES** , AL-AZHAR UNIVERSITY

(Cairo, EGYPT)

GPA: (Good)

## EXPERIENCE

DEC 2021– NOW

**QUALITY ENGINEER, (ALEISHRIU FRUIT )**

Where I am as a team will receive the raw materials and evaluate the quality of the product.

AUG 2021 – DEC 2021

**CUSTOMER SERVICE REPRESENTATIVE, XCEED (WE TELECOM EGYPT)**

Responsible for Receiving Inbound Calls, Handling customer queries and problems over the phone and Maintaining Customer Satisfaction.

JAN 2018 – AUG 2021

**DESIGNER ARCHITECT, (ENINEER MOHAMED HASSAN`S OFFICE)**

Responsible for the architectural design of residential homes

## COURSES

JULY 2021

**ICDL CERTIFICATE**

Dalganmoun youth IT Center.

EGT 160 08935 .

## SOFT SKILLS

- Team Player
- Quick to Adapt
- Interpersonal Communication
- Presentation

### Languages:

- Native Arabic Speaker
- Advanced English Speaker