**Noha Ibrahim Mahmoud Hafez**

**Address : Aboud – Shopra Masr**

**Telephone : 01145636989**

**(Mobile) : 01092295342**

**E-mail : nohahafez730@gmail.com**

***Objective:***

I am seeking a challenging opportunity in a reputable multinational company in fields of Customer Service, Tourism Company and Banking, where I can work with the brightest minds, wishing to share a success, to enrich my experience, to join and be a member of teamwork.

***Education***

* Helwan University, Faculty of Tourism and Hotels, Tourism department graduated in [July 2011

Major: Tourism.

* Helwan For Hotels School (2008)

***Experience:***

* + - **Customer service in package travel from 2011 To 8/2012**
    - **Call Center ,Senior Customer Service In Tres Jolie From 2012 Till Now**

***Skills:***

* Confident presentation and communication skills.
* Energetic, self-motivated and very sense of responsibility

***Computer skills:***

* Microsoft office suite (ICDL).
* High pc and internet skills

***Language skills:***

* Arabic as a mother tongue.
* good written English

***Personal Information***

**Marital Status :** Single

**Date of Birth :** 15-2-1990

**Nationality** : Egyptian

**All certificates will be introduced upon request**