

Ahmed Mohamed Mahmoud

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PROFILE

Experienced, positive and hardworking individual, who always strives to achieve the highest standard possible, at any given task. In my previous roles as a Sales Representative Technical support and Data entry I demonstrated the ability to work under intense pressure, sell products and services to customers from all backgrounds, coding information, troubleshooting processing errors and achieving an organization's goals by completing the necessary tasks.

EXPERIENCE

Real Estate Agent Jun 2022 – Present
Propertyplus, Alexandria

Prospect for buyer leads, convert leads to appointments, close for agreements, and conduct high-level fiduciary needs analyses
Lead negotiations with industry professionals and clients, and review contract terms to verify accuracy

Technical support and Data entry Jan 2021 - Apr 2022
Telecom Egypt WE, Burj Al-Arab
Responsible for providing technical support to clients in person and remotely. Giving such assistance means that it's all about solving problems from the moment they call the customer service line until the caller's issues are resolved

EDUCATION

Bachelor of Commerce (B.Comm.) - Accounting 2015 - May 2020
Alexandria University, Alexandria

SKILLS

Time Management, Negotiation, Collaborative, Communication Skills, Flexibility, CRM System, Computer skills

LICENSES & CERTIFICATIONS

Marketing and Sales Professional Certificate 2023
Udemy

English language course 2021
American Council Egypt

Accounting course 2020
Misr Petroleum