

## Salah Amin Abd Elfadel

El Gouna . Downtown. H 26

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### OBJECTIVE

Require a leading position that exposes my abilities & qualifications I gained through my studies and experiences.

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### EXPERIENCE

<b>Steigenberger golf resort el gouna</b> Service Manager Responsible of the food and beverage department with the F&B Manager. 4 restaurants including a fine dining room. 8 bars. 2 conference rooms.	<i>August 2007 - Till now</i>
<b>La Residence de Cascades Golf resort soma Bay.</b> Head waiter Responsible of the Spikes restaurant and bar Responsible of El Batrose fine dining room.	<i>October 2006 - August 2007</i>
<b>Sheraton Meramar resort El Gouna</b> Head waiter Main restaurant (Miramar restaurant)	<i>December 2003 - July 2005</i>
<b>Sheraton Soma bay resort.</b> Senior Captain Main restaurant (Lapidus restaurant)	<i>March 1999 - December 2003</i>
<b>Conrad Sharm Elshekh</b> Waiter Mai restaurant.	<i>August 1997 - January 1999</i>
<b>Helnan dahab</b> Busboy Main restaurant.	<i>August 1996 - July 1997</i>

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### EDUCATION

**High institute of hotels & tourism.**  
1996

Very good

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### SKILLS

- \* Successful completion of achieving service excellence seminar.
- \* Management training " Satisfy your guest and enjoy your possibilities".
- \* Advanced HACCP for management.
- \* Basic food hygiene training course from Cristal.
- \* Hotel quality management.
- \* Corporate training course " Menu planning "
- \* Corporate training program " training for success ".
- \* Supervision & Leadership Skills.

\* Up-Selling techniques.

\* Hospitality system micros touch screen.

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## PROJECTS

### **The feeling of partnership**

Ensure that the work team is provided with the competencies and skills required for the hospitality sector while enhancing their loyalty,

### **Increase revenue**

On going of On job trainings for my Team to increase the revenues.

### **Reduce cost**

Always thinking of new ideas to reduce the food and beverage cost without effects of the standards and quality.

### **sympathy and flexibility**

In order to meet our customers needs and expectations.

### **Services improvement**

Introducing and applying permanent ideas to improve the level of services in restaurants and bars to meet the requirements of customers

### **Knowing the competitors**

Knowing the competitors and continuing to excel and develop to reach the distinguished level among our competitors.

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## REFERENCE

### **Mr. Ahmed El Sayed - "Steigenberger golf resort el gouna"**

Human resources manager

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