WHO AM I?

I'm a 25 years young man with a great ambition to grow and learn continuously, very curious and able to learn different things and master them in a short period of time with high efficiency. I strive for a balanced life in all respects (professional, health, emotional), balance is the secret to success and staying on topﺝ
I value time because it is one of the most important resources for us as human beings.

Yazan Al-ghannam

IT ENGINEER & SOCIAL ENTREPRENEUR

15\9\1996.
Marital status: Single
Military service status: Permanently Exempt
Driving license: Class B (private car)

📍 Damascus, Syria.

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in @yazanalghannam

WORK EXPERIENCE

IT BUSINESS ANALYST&CORE BANKING OFFICER
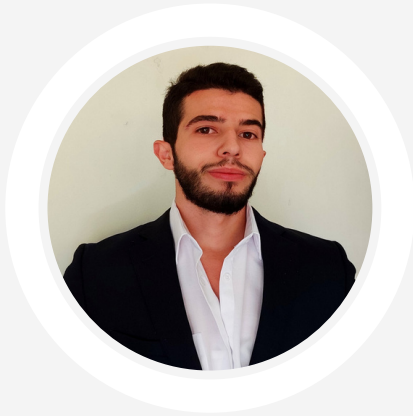
MAY 2022 - Present

SII BANK (Full Time)

- Using modelling tools and analysis to identify business IT needs.
- Handling core-banking system to deliver business objectives.
- Creating IT project plans.
- setting up processes and systems to make working with data more efficient
- Researching new ways to make use of data
- Stakeholder management (all levels).
- producing reports and charts communicating trends within data to non-specialists.
- Assisting with software integration.
- Closely coordinate with the software vendor to resolve system problems caused by users.
- Create new branches, products, features, modules... up on request.
- Enter, modify, and delete data, where permitted.
- Support system upgrades, new features and/or product tests, and apply fixes/patches.
- Provide system training and support to Head Office, Branches and Sub-Branches.

FLUTTER DEVELOPER

JAN 2021 - Present

Freelancing

- Design and implement new app modules based on the product requirements using Flutter framework for individuals and small business owners.
- Maintain existing codebases.
- Build reusable code and libraries for future use.
- Integrate user-interfaces elements developed by other developers.
- Build user interfaces designed by UI/UX designers.
- Integration of data storage solutions.
- Integrate various APIs from third parties.
- Debug existing apps components, fix issues and avoid regressions.
- Use different approaches of StateMangment (BLoC, Provider, GetX) depending on the project requirements.

SYSTEM ADMIN OFFICER

SEP 2018 - OCT 2021

Banque Bemo (Full Time)

- Carrying out assessments to identify and address inefficiency in power and cooling systems.
- Implement data and system security measures in order to reduce exposure to downtime risks.
- Perform backups on all systems to ensure recovery of important data in event of system failure.
- Troubleshoot computer systems/networks to diagnose a problem and administer solutions.

COMMUNITY INITIATIVES COORDINATOR

APR 2018 - NOV 2021

AL-NADA NGO (Voluntary)

- Surveying and analyzing needs of war-affected areas in Suburb Damascus.
- Coordination with the local community in setting-up development plans (reconstruction of service facilities such as schools and clinics, rehabilitation of drinking water networks, construction of child-friendly spaces, rebuilding of war-damaged homes).
- Create a program plan for implementing the initiative, budgeting and controlling, applying professional and practical methods based on (principles, experiences, and protocols) of the UNHCR.
- Supervising the implementation of initiatives, conducting periodic evaluations, addressing problems and difficulties, creating follow-up reports, and sending them to the Initiatives department.

IT SUPPORT OFFICER

JAN 2017 -DEC 2017

AL-HARAM Money Transfer Co. (Part Time)

- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.
- Monitoring and maintaining computer systems and networks.
- Responding in a timely manner to service issues and requests.
- Providing technical support across the company (in person or over the phone).
- Repairing and replacing equipment as necessary.

AREAS OF EXPERTISE

- Data modelling and analyzing.
- Python, Pandas, NumPy, Anaconda.
- Power BI
- create and design data visuals.
- Hands-on Networks and Systems Support.
- Linux and Windows server.
- Mac OS, IOS.
- Flutter and React JS experience.
- IT Support & Help desk experience.
- Working knowledge of Python, C, C++, JavaScript, Java, Kotlin, and Dart.
- mobile & PC (Software&Hardware) Maintenance experience.
- Building computers and networks.
- Coordination and planning of monitoring and distribution of relief aid.
- Develop Social initiatives plans.

SKILLS

- Problem solver.
- Team player.
- Detail-oriented
- Very good communication skills.
- Quick to adapt to the surrounding environment.
- Fluent in English.
- Russian, Spanish and German
- The ability to build full mobile UI apps
- MS Office good knowledge
- Adobe products good knowledge
- Expert Googler

HOBBIES

- Bodybuilding.
- Boxing.
- Gaming.
- Reading Novels.
- Solving Puzzles.
- Exploring new things.

EDUCATION HISTORY

Bachelor's degree in IT Engineering

Damascus University

- Bachelor's degree in Information Technology Engineering, Department of Operating Systems and Networks.

Software Development

- Power BI From ZERO to HERO (2022)
- Python for data analysis by Udemy (2022)
- Blockchain Development specialization by Coursera (2022)
- The Web Developer Bootcamp (2021).
- React - The Complete Guide (incl . Hooks, React Router, Redux) (2021).
- The complete Flutter Bootcamp by Udemy (2020).
- Professional ScrumTM for Software Development (APS-SD) (2020).
- The Git & Github Bootcamp (2019).
- The complete SQL Bootcamp by Udemy (2019)

IT & Technical Support

- GOOGLE IT Support course (2019).
- Customer-Centric IT Strategy course (2019).
- Health Care IT: Challenges and opportunities course (2019).
- CEH V9 course (2018).
- CCNA R&S 200-125 course (2017).
- CompTIA A+ (2017).
- CompTIA N+ (2017).

TOEFL® Test Preparation |2018

Humanitarian and Relief

- Peacebuilding and social cohesion by Caritas Syria (2022).
- Active Citizenship by Al-Nada NGO (2020).
- Empowering the role of youth in society by Al-Nada NGO (2020).
- Leadership and Teamwork by Al-Nada NGO (2019).
- Service and social initiatives by Al-Nada NGO (2019).
- Sexual and Gender-Based Violence (SGBV) -Prevention and Response by UNHCR Syria (2019).
- Protection inductions by UNHCR Syria (2018).
- The basics of volunteering and humanitarian work by Al-Nada NGO (2018).