

Curriculum Vitae

Personal Information

Name: Shehap Eldeen Khaled Shehap Ali

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Phone Number: 01145579091- 01061064100

Job Title: Sales Indoor

Profile Summary

Dynamic and customer-focused Indoor Sales Representative with strong communication and negotiation skills. Proven ability to understand customer needs, explain product features clearly, and close sales efficiently. Experienced in upselling, handling cash transactions, and working under pressure to achieve daily and monthly sales targets. Passionate about delivering excellent service and building long-term customer relationships. Always eager to learn new products and contribute to the team's success.

Work Experience

- Sales Indoor – [Venus] (2021 – 2024)
- Sales Indoor – [Moca Coffee] (2020 – 2021)

Skills

- ✚ Excellent communication and persuasion
- ✚ Strong customer service and complaint handling
- ✚ Fluent in Arabic, good command of English
- ✚ Product knowledge and upselling skills
- ✚ Confident in closing sales and achieving targets

Education

Bachelor of Mass Communication

Faculty of Mass Communication (Al-Azhar University)

Graduation Year: 2023

Languages

- **Arabic:** Excellent
- **English:** Good