

**Mobile**: +01050336697 **Date of birth:13/4/1992** 

Email: mosalah13492@gmail.com Military service: Exempted

Address: Alexandria, Egypt

Nationality: Egyptian

### **Summary**

Hard worker, a results-oriented employee, utilizing organizational skills to drive business goals, and has exceptional problem-solving and analytical.

## **Work Experience**

## Team lead Captain Activation and onboarding at AevaDriver from Apr2022 till Now

- Training and Development
- Socialize with teams
- Applied skills and knowledge to accomplish set performance goals.
- Provided manager with reports on work progress.
- Provided advice and support to teams on varied problems.
- Stayed abreast of the latest developments.
- Increased overall productivity by working to understand the professional goals of team members.
- Develop materials for the team to get the best productivity.

# Team lead Captain Activation and Onboarding & Route Delivery at SWVL from Jun2021 till 2022

- Training and Development
- Provided manager with reports on work progress.
- Staved abreast of the latest developments.
- Increased overall productivity by working to understand the professional goals of team members.
- Develop materials for the team to get the best productivity.

#### Senior Captain Activation & Route Delivery from 2020 till 2021

- Communicated with other departments on feedback, operational status, and creating consistency between departments.
- Creating new methods and materials to facilitate the training session.
- Creating and change and handling rides of plan schedules for captains.

#### Captain Training and Onboarding specialist from 2019 till 2020

- Explanation of how the App works for captains and onboard them.
- Conducting an assessment for the captains, and then through that, qualified captains are selected to work with us.

#### Accountant. Jan 2017 - Jan 2019

Foody, Alexandria

• Managed sales financial accounts to streamline revenue monitoring.



**Sales Assistant**, Ben Delah(Authorized distributor for Auto Jameel) Jan 2014 - Dec 2016, Riyadh KSA

Cash and credit sales (Bank & Auto Jameel)

# **Skills**

- Problem Solving
- Communication Skills
- Teamwork
- Organization
- Creativity
- Presentation skills
- Computer Skills

## **Languages:**

- Arabic (native)
- English (very good)

# **Education**

Faculty of Commerce: Business Administration, Jul 2013 University, Alexandria.