

# AHMED REDA IBRAHIM MUSTAFA EBIED REFERENCE REPRESENTATIVE

#### **SUMMARY**

I am an enthusiastic, motivated, knowledgeable, responsible, and hard-working person. I am a mature team member who is able to adapt to all styles. I am able to work well in a team environment as well as using my own initiatives. I am able to work well under pressure and meet deadlines

#### **EXPERIENCE**

- Working as a (receptionist) in a private hospital and then moving from there to the hospital pharmacy.
- Working as a (pharmacist assistant) in the Tarshoubi pharmacy chain.
- Working as a (sales representative) at Rashideen Egypt
   Company for Trade and Distribution
- Then he worked as an auditor representative at Rashideen
   Egypt Company for Trade and Distribution

#### **FUNCTIONAL TASKS**

- Monitor accounts to identify late payments.
- Communicate with debtors and arrange with them methods of paying bills.
- Keeping all records accurately helps facilitate easy access.
- Preparing and submitting reports on collection activity periodically.
- Follow up on process payments and refunds.
- Resolve billing and customer credit issues.
- Constant updating of collection files.
- Preparing reports on the status of the organization's clients' receivables.

# **PERSONAL SKILLS**

- · Attention to detail.
- Ability to work alone.
- Organizing priorities.
- Communication and negotiation skills.
- Crisis management and conflict resolution.
- Having the ability to adapt to difficult or changing circumstances
- · Distinctively manage time and resources
- work under pressure
- · Ability to negotiate

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## **PERSONAL INFO**

Date of birth: 1989/7/17
Egyptian nationality
Marital status: Married
Military service: termination
of military service
National number:
28907171600139

## **EDUCATIONAL**

Bachelor of Arts, Egyptian

Department of Archeology

## LANGUAGE

The mother language is Arabic Good in English language

Good in Italian language

# **COMPUTER SKILLS**

Microsoft Office Good use of the Internet Good use of social networking sites