

# EL-Hussein mohamed ali mohamed amer

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## **Personal Data:**

- o Date of Birth: 27 of September,1999
- o Marital status: Single
- o Nationality: Egyptian
- o Residency: Bahary, Alexandria
- o Military duty : completed (1 / 3 / 2023 )

## **Education:**

- o University: Graduate from Institute of Information technology, Alexandria  
( 2021-2022) (fresh graduate)

## **Courses:**

- CCNA Routing & switching ( Self study )
- Mcsa ( Self study )

## **Practical Skills:**

### **Computer Skills:**

- Basic knowldge ITIL V.4
- Install image
- Setup printers
- troubleshooting ( Network , outlook , printers , Hardware )
- Excellent command of office applications (Word, Excel, PowerPoint, Outlook Express).

**summer training**

- Training at aaxxa IT solutions ( 4 month )

**Language Skills:**

- Arabic: Native Language.
- English: Very good command of both written and spoken.

**Skills:**

- Communication
- Prospecting-Active Listening
- Negotiation