

Esraa Mohamed

Call center team leader

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I always want to help people and try to relieve them and understand their problems to help solve them. What helped me to achieve this is the HR field, which I strive with all effort and determination to learn and practice and take courses and workshops that help me to master.

EDUCATION BACKGROUND

- **Faculty of Arts, Department of Psychology** - Helwan University 2022 (Good).

WORK EXPERIENCE

- **Call center team leader** – Slim Body (2021-Now).
- **Sales agent** – Healthy life (2019-2020).

COURSES

- HR training.

SKILLS

- **Computer skills:** Microsoft Word, Microsoft Power Point, Google Suite.
- **Language skills:** Arabic (Native) and English (Entry level).
- **Personal skills:** Planning, writing reports, Projects management, Stress management, Self-control.

INTERESTS

Reading, Researching.

EXTRACURRICULAR ACTIVITIES

- **Volunteer at Resala – HR and PR departments** (2015 – 2018).

PERSONAL INFORMATIONS

- **Birthdate:** 20 February 2000
- **Address:** 15 May City, Cairo, Egypt
- **Nationality:** Egyptian
- **Mutual Status:** Single

Thanks for your time, looking forward to meeting you soon