Hazem Gamal

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# Objective

Motivated sales and customer service professional with 7+ years’ experience in retail, sales, and client-facing roles. Seeking a position in a reputable organization in the UAE to leverage my communication, problem-solving, and service excellence skills.

# Professional Experience

* Sales Supervisor & Executive | Sedar Global, UAE (2024 – Present)

- Leading sales operations and managing client relationships for premium home décor solutions.

- Supporting store-level promotions and customer service excellence initiatives.

* Marketing Specialist | Choconut, Egypt (2017 – 2023)

- Managed social media campaigns and improved brand engagement.

- Worked cross-functionally to implement seasonal sales strategies.

* Sales Executive | Venice Real Estate, Egypt (2014 – 2016)

- Presented properties, negotiated with clients, and followed up on leads.

# Skills

• Customer Service & Communication  
• Sales & Negotiation  
• CRM Systems  
• Problem Solving  
• Team Collaboration  
• MS Word & Excel

# Languages

• Arabic: Native  
• English: Fluent

# Education

B.A. in Greek and Roman Archaeology  
Faculty of Arts, Alexandria University