

CONTACT

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📍 Tunisia



OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

EXPERIENCE

2011 - 2012

- **Zara**
Sales executive / team leader

2013 -

- **Tunisian duty free**
Sales executive/customer relation

2014 -

- **Tunisian polyclinic**
Personal assistant

2014 - 2020

- **Qatar airways**
Cabin crew customer service supervisor
Dealing with customers complaints and complements
First aid
Security
Take care of documents all the flight from boarding to disembarking

2020 - 2020

- **Loungy restaurant**
Manager

2020 - 2021

- **Leaders restaurant and cooking academy**
Manager

2021 - 2022

- **Technoq**
Personal assistant

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- **Technoq**
Customer relation manager

EDUCATION

2012

- **Lycee technique Rades**
Economics and management

2013

- **Tunis business school**
Business english marketing and management

2013

- **International airlines crew**
Hospitality and flight attendant diploma

SKILLS

- GOOD communication skills
- Good listener and fast learner
- Good leader
- Problem solving
- Ability to work under pressure and multitask
- Microsoft office
- Basic first aid
- Psychology: human behave and body language

INTERESTS

- Reading
- Sport
- Coocking
- Music

LANGUAGES

- Arabic
- French
- English