

# Sumayah Ahmed

## Trainer and senior sales representative

Sumayah is senior sales representative in Aman Financial services and she's got a little training experience and got her bachelor's degree in business administration



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## EDUCATION

### Study Program

Bachelor's degree in business administration

09/2010 - 02/2014

Alexandria

#### Courses

- Organizational Behaviour

### Study Program

The trainer coaching work shop

06/2020 - 06/2020

Cairo

#### Courses

- Instructions designed
- Learning Development
- Facilitate skills

### Study Program

Institution/Place of Education

04/2020 - 06/2020

Cairo

## WORK EXPERIENCE

### Title/Position

Senior sales representative in Aman Financial services

01/2019 - 09/2021

Alexandria

#### Achievements/Tasks

- Customer service, jumia driver, pos, cash collection, maintenance pos, accounting, sales representative, bus ticket booking, change SIM card to 4G, receiving DSL, Customer's Signature in kembylat, ship balances to customers, Vodafone cash, Deposit bank 2 day in a week,

### Title/Position

Workplace/Company

## SKILLS

Training

Interpersonal Communication skills

Microsoft office

teamwork skills

Sales

personalize customer service

## PERSONAL PROJECTS

worked 5,700 hours as a salesperson.  
(01/209 - 09/2021)

## ORGANIZATIONS

Organization of the Alexandria Library  
(05/2016 - 06/2016)

Resala (08/2016 - 08/2016)

## CERTIFICATES

The Trainer coaching work shop  
(06/2020 - 06/2020)

self awareness module (01/2019 - 12/019)

Human Development (11/2016 - 12/2016)

## LANGUAGES

Arabic is my language  
Full Professional Proficiency

English  
Full Professional Proficiency

## INTERESTS

Reading, swimming, writing