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Summary

Evaluate and troubleshoot technology issues so equipment runs smoothly.

Experience



Help Desk

Integrated Solutions For Ports (ISFP)

Jul 2019 - Present (4 years 4 months)

ISFP successfully started Navis Sparcs N4 implementation at DCHC on November 2017. In order to achieve the success of the implementation, ISFP lead the implementation of the wireless network at DCHC.

Skills: SOTIMobiControl . Navis N4 . Windows Server

Education



Delta University for Science and Technology

Bachelor's degree, Management Information Systems

Sep 2011 - Sep 2017

Skills: Implementing ERP System (Odoo) . C and python programming . html , css and javascript . network

Licenses & Certifications



Cisco Certified Network Associate Routing and Switching (CCNA) - New Horizons

Computer Learning Centers

Skills

Customer Support • Troubleshooting • Problem Solving • Helping People • Flexible • Communication • Teamwork • Remote Troubleshooting • Multitasking • E-Learning