



Eslam Adel Abd Elfattah

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▪ Career Objective:-

Seeking a banking position in a challenging but rewarding organization, bringing proven ability to effectively handle customer complaints and ensuring crisis situations are well .

▪ Education:-

- University:- Al Azhar University
- Degree :- Bachelor of commerce ,faculty of commerce
- Major :- Accounting

▪ Courses

- Business English course,kick off Academy
- ICDL course , Online (30Hours)

▪ Experiences :-

- **Banking simulation course at (kick off Banking Academy)**February,2022---may,2022

Responsibility

-Identify the types of banks and the departments within them -Knowing the types of accounts and documents required for each account.

-Know the difference between a deposit, a certificate, and the different types of certificates

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-Identifying the types of loans, the required documents and the categories of clients that deal with the bank -Learn how to do the withdrawal and deposit process, the conditions that must be observed and the stamps used.

-Learn the definition of checks, their content, types and how to cash them

-Learn about the definition of bank insurance and its products

- **Member of the Academic Committee with the simulation model of the Central Bank, Faculty of Commerce, Benha University**[Responsibility](#)

-Learn presentation skills and body language

-Understand the role of the central bank in managing monetary policy

- [Skills and Language skills](#)

- Language

-Reading good

-Writing good

-Speaking good

- Computer skills

-Word very good

-Excel good

-Power point good

- Personal skills

-Soft skills (communication skill , negotiation skill and Presentation skill)

-Time Management

-positivity at work

-good problem solver-

❖ Reference and certificates available upon request