



PERSONAL DETAILS

ABDELAZIZ BELAYACHI

Moroccan Sharjah- UAE

Employment visa

DOB:27/03/1992

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abdelaziz.belayachi123@gmail.com

Driving license - UAE

AREAS OF EXPERTISE

Preparing food & drinks Cocktails

Hospitality Waiting on tables

Taking customer orders Customer service

PERSONAL SKILLS

Team player Guest focused

High standard of personal hygiene

ACADEMIC QUALIFICATIONS

2013-2014: Diploma in Hospitality - HOTELS AND TOURISM –ISITT

2010-2011: Couture designer

certification –Rabat – Morocco **2009-2010:**

High school qualification – Rabat-Morocco

KEY SKILLS AND COMPETENCIES

Familiar with all cash handling & Credit card payment procedures. The motivation to learn new knowledge and skills.

Good Housekeeping duties.

Have a full knowledge of all food & beverage policies and procedures

LANGUAGES

Arabic: Mother tongue

Frensh: Good

English: intermediate

PERSONAL SUMMARY

A polite, well spoken and hard working. Excelled in ensuring passengers always felt safe and comfortable. Attentively at all times with a willing and helpful manner that is required to answer phone calls, taking reservations and prepare bills. Always approachable, cheerful and possessing good observation skills as well as the ability to work alone or as part of a team.

WORK EXPERIENCE

WORKING IN SAME COMPANY IN E-COMMERCE ONLINE AND FLOW UP WITH ALL COSTUMERS AND FIXING THE ISSUES PROPERLY 2021-2022

SALEMAN WITH ALFUTAIM COMPANY OFF TOYS R US AND HELPING COSTUMERS TO FINDING THEM ARTICLES 2020

DAR WARD (restaurant) Sharjah – Captain Order 2017 – 2020

Great guests and make them feel comfortable.

Learn menu items and describe them appropriately to guests.

Take beverage and food orders.

Deliver beverages and food in a timely manner.

Check-in with guests to ensure that everything is going well. Refill beverages throughout the meal.

Deliver guest's bill and thank them for dining at the restaurant.

SOFIA PALACE Hotel -5 stars- Rabat- Morocco- Waiter 2016-2017

Receive food & drink orders & serve customer requests to the standards required Ensure timely delivery of all food & beverage items to customers.

Ensuring all hotel corridors are kept clear from rubbish, glassware and crockery. Manage guest queries in a friendly, timely, and efficient manner

Ensure mis-en-place is well stocked at all floor stations

-SAMRA (Caterer) – Rabat – Morocco - Waiter 2015-2016

Present Responsible for looking after guests and attending to their needs during the events.

Welcoming them, escorting them to their table and also informing them of any special offers or meals.

Serves Coffee, tea and other drinks to all the patient/guest in the designated areas and at banqueting events

Sets tables according to the type of event and service standards, including types of linens, glassware, plate/chinaware, and silver/flatware, ensuring all suppliers meet quality standards.

L'Amphitrite Palace Resort & Spa -Skhirat – Morocco- 2014-2015Driver-

Follow all state regulations while operating a vehicle.

Conduct routine maintenance, such as checking oil levels and inspecting tire pressure.

Pick up passengers from a variety of locations and always ask for their level of satisfaction after a ride.

Communicate with dispatchers to inform them of whenever a

passenger is about to be picked up.

Provide information to passengers about things to do in the localarea.