

Karim Maher

Experienced Sales (Indoor-Outdoor) with 8 years' experience in mutable sectors such Electronics, Perfume, Cosmetics, Realstate and 2 year's technical experience as 2nd level technical support with biggest ISP Company in Egypt.

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📍 Cairo , Egypt



WORK EXPERIENCE

Telecom Egypt

Technical Support Representative March 2022 – December 2023

- Handling technical issues with internet problems.
- Configuration Routers, Switches and Access Point.
- Provide Queries/Questions and guidelines of our service.
- Targeting SLA & AHT achievement.

Al-Araby Group

Data Entry Specialist February 2021 – February 2022

- Assigned to Migrate all paperwork to digital by collect all customer information and build database using access.
- Creating knowledge base for our employees contained our produces.
- Guide customers in Queries/Questions as per budget.
- Daily Sales role with the store team.

Bab Tooma LTD Group

Purchasing Specialist November 2019 – January 2021

- Collect required quantities from stores.
- Creating PO's & share it with supplier to arrange delivery.
- Manage our supplier to make sure our stocks cover 10 stores.
- Verify PO with invoices then transfer to finance for payment.

Medar for Realstate and investment

Property Consultant October 2018 – August 2019

- Headhunting property buyers and sellers in market.
- Advertise for collected property.
- Align between buyer and seller till deal closure.
- Viewing best options as per client budget.

United Pharmacist Company UCP

Sales Executive November 2016 – September 2018

- POC Sales for P&G products.
- Reaching pharmacies for selling P&G products.
- Promote P&G products by offering Stands and shelf with or logo

Oud Elite

Sales Representative February 2013 – November 2016

- Promote our Products
- Explain our high quality materials
- Highlight and educate visitors by showing differences with our competitors.



SKILLS & COMPETENCIES

➤ Personal Skills

- Customer Service
- Multi-tasking
- Problem Handling and solving
- Critical Thinking
- Change Management

➤ Technical Skills

- MS Office Product
- Researching
- Programming Languages
- Technical Issues



EDUCATION

BSc in Management Information System

AIN Shams Academy 2008 – 2012



CERTIFICATIONS

- Microsoft Certification ASP Full Stack Web Application Solutions Developer



LANGUAGES

Arabic

Native Proficiency

English

Full Professional Proficiency