

Ahmed Mohsen Mahmoud Ibrahim

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Objective

My goal is to become associated with a company where I can utilize my skills and gain further experience while enhancing the company's productivity and reputation.

Education

(High school (AL-AZHAR

Graduated from Faculty of Languages and Translation Department of English Literature Al-AZHAR University

Courses:

- .(Training course HDR (human development report
 - .AUC English Course •
- Customer service, marketing and sales: Certificated from AISEC AUC and ullet

Reach Out Development NGO.

Extracurricular Activities

Co-Founder **D-TEAM** student activity. **Champion of Egypt** in Kung Fu and Kick-Box in 2006 and 2007

Volunteer at Resala Association

Member in Library of Embassy of USA Member in Masr Public Library Member in El Sawy Culture Wheel Member in Maadi Public Library

Experience:

- Email and Chat at Huawei Devices from April 2020 Till now.
- Customer Experience at Jumia "from august 2019 till March 2020.
- Working as Social Media Specialist at beIN Media Group "from March august 2017 to 2019".
- English Teacher at Al Azhar Al sharif from 2016 to 2017.
- -customer service at '888" Vodafone Egypt Account
- Since (November 2014) till (August 2015)
- Supervisor at KidZania Cairo
- Since (July 2013) till (September 2014).

Special Skills

Computer Skills:

- · Basics at Hardware and Software
- · Advanced Search on the Internet
- · Advanced at organizing, management and schedule computer data

Language Skills:

• Arabic: Mother tongue

• English: Excellent in written and spoken • Spanish: V.Good in written and spoken

Personal Traits

- .I work well both alone and in collaboration with others •
- .I have good organizational skills and can manage processes and tasks from start to finish
 - .I have tidiness and solve tasks from a logical, objective and rational viewpoint
 - .I am good at listening to others and put myself in other people's situations
 - .I appreciate having an open dialogue with my collaborators •
- I am focused, honest, helpful, cooperative, quality conscious and responsible.

Interests

Cooperation: Participate in charity •

• In my spare time I enjoy playing practice fitness. In addition, I love nature in general. As a spectator I like to watch movies and listen to live music.

Personal Data

Date of Birth: 5/3/1991 ➤

Place of Birth: Cairo, Egypt ➤

Nationality: Egyptian >

Marital status: completed ➤

Gender: male ➤

References Furnished Upon Request