

MOHAMED AHMED BAYOUME

IT SYSTEM ADMIN



Profile

To use my ability to work in a team environment. I am self-motivated and able to work both independently and as collaborative team member. To obtain a position where I can maximize my organizational and interpersonal skills and knowledge, which will contribute my years of experience that will allow me to grow personally and professionally.

Experience

Nouvelage Clinics 2023 - Present

IT Administrator

Administer, Maintain, troubleshoot and monitor WAN and LAN connectivity, routers, switches, firewalls and network nodes.

Design, implement, and maintain networks with good documentation

presentations on Odoo ERP System.

Capable of trainee users on various Odoo modules (remotely or onsite).

Administer and maintain servers infrastructure Administer and maintain systems backups, data protection and DRP according company's relevant procedures / policies.

Administer and maintain Microsoft related technologies (Windows server

Administer and maintain virtualization technologies (VMware)

Administer remote monitoring and management of system alerts and notifications.

Administer and maintain data center and IT server rooms.

Administer and maintain storage infrastructure (SAN, NAS, DAS) including capacity planning.

Administer, Maintain and troubleshoot VOIP and other voice technologies.

Administer and maintain CCTV and surveillance system for Head Office and sites.

Administer and maintain access control system for Head Office and sites.

Support and

develop a network of Apple OS systems for the Welsh Rugby Union; this includes

day to day administration and troubleshooting of end users issues who currently

have Mac OS products, the ability to diagnose software faults and hardware issues

and report directly with vendors and suppliers to resolve.

The role may involve

travelling and supporting end users between sites and sometimes at home. This role

involves working closely with Rugby departments on

general Mac OS support and

research and development projects.

Contact

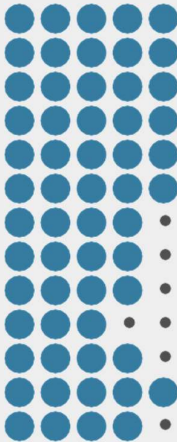
🏠 Hadayk El-kobba
☎ 01203741896
✉ mohamedahmad238@gmail.c om
🎓 Bachelor's Degree in(Administrative system and information)

🏠 **Marital status: Married**
👤 **Military status: exempt**
🎂 **Birthday 16/07/1997**

Skills

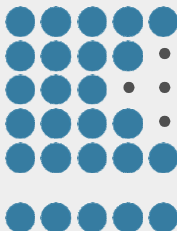
TRAINING:

CCN
A
MCSE
Sophos
Pfsense
Grandstream
Isabel PBX
Zoho Email
CCNP
Odoo
Active Directory
VMware
MAC
OSESXI



PROFESSIONAL

Operations
Attitude
Language ERP
System
Network
Administration
Integration
network &
system



**MISR for glass
industries
2021 - 2023**

IT Administrator

Install and configure software and hardware. Manage network servers and technology tools. Set up accounts and workstations.

Monitor performance and maintain systems according to requirements.

Troubleshoot issues and outages.

Ensure security through access controls, backups and firewalls.

Upgrade systems with new releases and models. Build an internal wiki with technical documentation, manuals and IT policies.

Work on a disaster plan.

**A.O.S
Training
infrastructure
2020 - 2021**

IT help Desk

-Provide help desk support and resolve problem to end users.

-Maintain daily performance of computer system.

-Install, modify and repair computer hardware & software.

-Resolve technical problems with LAN, WAN & other system

-Follow up with users to ensure issue has been resolved.

-Administer and maintain CCTV and surveillance system for Head Office and sites.

Projects

2023

PRI

Nouvelage

Install PRI and integrate with grand stream VOIP system

2023

LASED LINE

Nouvelage

Upgrade 4 Internet land lines and change it to lased line install port forward at pfsense firewall to secure our servers

2023

STORAGE BACKUP

Nouvelage

Make a backup plan for 70 TB and convert the server to RAID 5