



Mahmoud Shaaban

IT MANAGER AND CONSULTANT

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LINKS

LinkedIn:

<https://www.linkedin.com/in/mahmoud-shaaban-245b5099/>

SKILLS

Networks (LAN. WAN....)

Data security and Firewalls (PFSense and Sophos XG)

Programing (java. Visual Basic)and SQL

Word press and Website Developer.

Project management and supplychain management

CCNA and MCSE up to server 2019

ITIL

VMware and Hyper-V

PABX (i.e. Panasonic) and CCTV systems.

Cloud system

Helpdesk and teamwork
Programs (Spice works —
Lansweeper - teamwork...)

ERP system programs (Almithaly)and
(ODOO) (installing and
Troubleshooting).

Graphic Designing Programs
(Photoshop, illustrator...)

Media Editors (Movie maker -Sony
Vegas - Camtasia).

Office up to 2019 and office 365

Microsoft Project and sharepoint

ABOUT ME

IT Manager with experience in developing Technologies in Datacenter and clients and software and network upgrade and data security with clients and datacenter firewallsetc. to achieve goal. I have many course to upgrade my skills (personal. technical. and Managerial) I have above 15 years in IT Field which get me the required experience to fill any position from senior engineer up to IT Consultant and Manager.

WORK EXPERIENCE

IT Engineer

Misr for International Trading / Cairo - Egypt / Nov 2006 - Apr 2010

PC and Laptop installation and Troubleshooting.

Technical solving to any hardware and software problems inside company.

Managing the company network infrastructure such as routers & switches.

Administering & designing Network infrastructure (LANs and internet).

Installation/implementation of new appliances inside the data-center (main server) and Employers (client).

IT Engineer

AlSafa Language Institute / Cairo / Jun 2010 - Jun 2014

PC and Laptop installation and Troubleshooting.

Technical solving to any hardware and software problems inside company.

Managing the company network infrastructure such as routers and switches.

Administering and designing Network infrastructure (LANs and internet).

Installation/implementation of new appliances inside the data-center (main server) and employers (clients).

Active boards and projectors maintenance and troubleshoot

Training teachers with active board technology and other software.

Training other employers in other departments with new technologies and software.

Communication section head

Unipro admin W.T.C (World Trade Center / Cairo) / Cairo
/ Jul 2014 - Oct 2014

Lead and manage team to solve technical problems.

Solve technical problems over W.T.C / Cairo with the following fields:

- Fire alarm systems
- Gates
- access control and fingerprint
- PBX (Huawei main frame) over W.T.C Rooms and offices.
- CCTV Systems.

IT Manager and Consultant

Al-Khadrawy Group (AlSafa Language Schools at Shobra AlKhema - Alsafa institutes Nasr City branch - Arabco Construction - Attba mall) / Cairo
/ Aug 2014 - Present

Lead and manage team to solve technical problems.

Solve technical problems over the branches with my team in the fields

- Pc and Laptops Troubleshoot in both hardware and software.
- Networks (LAN and Wan)
- Data security with Firewall with Sophos XG and PFSense for migrate internet lines.
- PBX (Panasonic) over branches and connected together with direct lines and VOIP (i.e. NS500).
- CCTV System3 with come model3 like (AVTECH and some chines' types likes Q-tech. Dahua..)
- and IPCAM (i.e. D-link and Zavio)
- Troubleshoot Active boards and Projectors in the institute.
- Team Build with any new technology and also employers training and teachers in the schools on any new technologies and software.
- Upgrade systems depending on the requirement and new tech.
- Many other responsibilities depending on my rules and position.

Orcad (by faculty) and PCB
(printed **circuit** board).

Cyber security.

ERP system programs (i.e. ODOO)

Communication Skills.

Managerial skills

(Team leader - TeamBuilder – Team
Motivation – time management.)

Personal skills

(Work under Pressure Self-motived, fast
learning..)

PERSONAL DETAILS

Date of birth

26/07/1984

Nationality

Egyptian

Marital status

Married

LANGUAGES

Arabic

Mother Tongue

English

Very good

French

Basics

REFERENCES

Eng. Abdelsalam

EIKhadrawy (CEO)

Osama (admin Manager)

Alsafa Lang. institutes

osama@sas-edu.net

01103310347

Mahmoud Hanafy

(HR Manager)

Alsafa Lang. institutes

hr@sas-edu.net

01111150473

Engineering syndicate

26/6108123/2006/1

HOBBIES

Chess. Football, Reading, search..

EDUCATION

Bachelor of Engineering

Faculty of engineering Shobra, Banha University. / Cairo / 2006

Bachelor of communication & electronics Engineering - electrical department.

- Major Grade: Very good with Honor's grade
- Grade of the Last Year: Very good (83.296)
- Project Grade: Excellent

MBA

Brooklyn Academy / Cairo / 2014

- Project Management.

- Supply Chain Management.

COURSES

Transmission of video and audio

Maspiro/Cairo / Jul 2005 - Aug 2005

Project Management (MBA)

Brooklyn Academy / Dec 2013 - Mar 2014

Supply Chain Management (MBA)

Brooklyn Academy / Jun 2014 - Sep 2014

Some skills courses (i.e. CRM - Hiring staff - Inventory management - Effective leadership - Strategic planning - IT for business success ...etc.)

HP LIFE e-Learning (online Cert.) / Aug 2015 - Dec 2015

Technical Courses (Windows Security - Java Programming - Virtual Box)

Nadrus (online) / Dec 2015 - Jun 2016

VMware

Nadrus (online) / Jul 2017 - Sep 2017

CCNA

Creative Group / May 2017 - Sep 2017

Microsoft Project

Nadrus / Oct 2017 - Nov 2017

MCSE

Creative Group / Nov 2017 - Feb 2018

Microsoft Azure203x (Microsoft Azure Virtual Networks)

Microsoft online training / Jan 2018 - Apr 2018

ITIL (information Technology Infrastructure Library)

Online (YouTube) / Jan 2019 - Feb 2019

IT Courses (Cyber security (introduction and essential). - Network Essential. - IOT (internet of things). - Linux Unhatched and Essentials -CCNA V7 Bridging - Python)

Cisco Academy (Netacad) / Mar 2021 - Present

Digital Marketing

Google / Jan 2022 - Jan 2022