

AHMED HAMDY

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WORK EXPERIENCE.

2023

Direct Sales (Out Door)

NATIONAL BANK OF EGYPT

- the Sales outdoor is considered one of the pillars of any company, and whenever this representative is active and talented, he will be a very important resource for the company
- Sales outdoor is a sales official who performs his duties by presenting the bank's products and services and working to sell them to customers outside the company's headquarters. Where the sales employee must go to the customer company or go down to them in their markets or wherever the customer is.

2021 – 2022

TECHNECAL SUPPORT , WE

- The role of the technical support person includes providing support that consists of assistance and maintenance of computer hardware and equipment, and technical support plays an important role as it responds to all technical faults such as faults related to the computer or equipment.

2018 – 2019

CUSTOMER SERVES , VODAFONE

Triple Eight (888).

- *Section 888 Refers to the assistance an organization provides to its customers before or after they purchase or use products or services. Customer service includes actions, such as providing product suggestions, troubleshooting problems, and complaints, or responding to general questions.*

ADSL

- Vodafone ADSL customer service is one of the most important services offered by the leading Vodafone company to its valued customers, and it is very interested in following up its performance, as this service is considered one of the links between the Vodafone customer and Vodafone, and makes the relationship between them always active.

EDUCATION

2022

BANHA UNIVERSITY, FACULTY OF COMMERCE DEPARTMENT
ACCOUNTING.

SKILLS & LANGUAGE

- Analytical Thinking
- Good Communications
- Computer skills
- Photoshop (Adobe Photoshop & Adobe illustrator)
- Problem-solving attitude
- Work effectively in a team
- work under pressure
- Ease of persuasion

Language

Arabic: mother tongue.

English: good