<u>Mohamed yehia Mohamed</u>

Mobile: 01152434744 Nationality: Egyptian Address: Giza, Egypt Religion: Muslim Marital status: Single Date of birth: 24/2/1993 Military status: Exempted Gmail: ym9673160 @gmail.com



Personal Profile

I am a mature, positive and hardworking individual, who always strives to achieve the highest standard possible, at any given task. I posses excellent communication skills and I have the ability and experience to relate to a wide range of people. I enjoy learning new things, I can work very well under pressure and I have the sales experience to handle customer complaints and solving problematic situations.

Education

[From 2011 – To 2015][Faculty Of law] [Helwan University] [Appreciation: acceptable]

Training sessions

1 -holds a degree training three months of the Industrial Development & Workers Bank of Egypt on 12/01/2015
2-holds a course in word 2007, excel 2007, PowerPoint 2007 dated 16/07/2012

3-holds a course in body language, charisma on 9/7/2012

Work Experience

- 1-A lawyer was trained in a lawyer's office
- 2-Marketing sales advertising and announcing company
- 3-Purchasing official in car maintenance center

4-Sales at Mashroey Company

5-Sales Bank Attijariwafa

<u>Skills</u>

Arabic –Mother Tongue. English - Good.

Technical: Microsoft Office – word, excel, access and power point.

Interpersonal:

Established good working relationships with customers/clients.

Improved office efficiency by updating customers' data sheet.

Problem solving skills.

Numeracy skills.

Written and verbal communication skills (built up through essays, presentations and coursework during my time at school/college, and through replying to email queries during my office work placement). Strong customer service skills.

Self-motivation and ability to take the initiative.

Ability to work well under pressure.

Hobbies and Interests

Playing Soccer, Hangout, Traveling, Playing Video Games, Surfing Internet, News Watching, and Soccer News,