**Islam Alaa El Din Mohamed Bashandi**

**Address** : 57 New Ezba Street, Almaza, Heliopolis, Cairo

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**Objective :**

﻿I have a clear, logical mind with a practical approach to problem-solving and a drive to see things through to completion. I have more than 2 years of experience in managing and leading teams across multiple sectors. I am eager to learn, I enjoy overcoming challenges, and I have a genuine interest in Business Management and making organisations successful.

**Courses:**

* English Courses
* ICDL

# Education :

* Student at Al-Alsun Higher Institute, Department of Systems and Information

(2018).

# Work Experience :

I am working Majid Al Futtaim Carrefour Madi From " 2020- until now "

I am working Majid Al Futtaim Carrefour Obour From " 2019- until now "

**IT Helpdesk**

* Installing, configuring and troubleshooting windows Operating System.
* knowledge dealing with Printers.
* Backup Systems.
* Troubleshooting LAN and Internet connectivity issues.
* Fair Windows server Knowledge

# Language Skills:

* + Arabic : Mother Tongue
	+ English : Good

# Personal Characteristics :

* Leadership – Teamwork player – Cooperative – Strong Sense of Responsibility – Fast Learner to technology – Smart Worker- Hard worker- Ability to learn more.

# Personal Data

***Date of Birth:*** 23th Feb, 1998 ***Place of Birth:*** Cairo, Egypt ***Sex*** : Male

***Marital status*** : engaged

***Military service*** : completed