



# AHMED MOSTAFA IBRAHIM

Receptionist

Abdel Aziz El Sallab Mall

## My Contact

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helwan -cairo

## Hard Skill

- Work to solve customer problems .
- Contact customers to work Poll and tell them an option of their own .

## Soft Skill

- Observation
- Decision making
- Communication
- Multi-tasking

## Education Background

- Bachelor of Commerce

Completed in 2012

- Cisco to run Computer

*Training on Military Production Plant*

Completed in 2008

- C.s Training

*Raya Company*

Completed in 2012

## About Me

Work to solve customer problems

Contact your customers for feedback and tell them about their points and offers.

Follow the delegates and their style with customers and their commitment to uniforms

Date of Birth: 12/3/1990

Gender: Male`

Marital Status: Single

Nationality: Egyptian

Military Service: Exempt final

## Professional Experience

### Seif Pharmacies

2014 – Present

Key responsibilities:

- Customer service branch
- Work to solve customer problems .
- Exchange points to customers at least 20 client .
- Contact customers to work Poll and tell them an option of their own .

### Raya call center (Egypt, Cairo, maadi

2009– 2012

Key responsibilities:

- Agent (telephone)
- Worked for the Coordination.
- Worked for the Office of the Ombudsman Project.
- Worked for the Universal project