# ROLA AL-ZAQQA

## Profile

Seeking for a long-term employment in an organization that allows me to utilize my current skills to assist in advancing a business where I can grow professionally. I am also eager to learn new skills and business and technological advancements

## Experience

# EXAMINATIONS SUPERVISOR AND HR ASSISTANT / PART TIME JOB

### British Council | 2013 - Present

- Supervise and invigilate IELTS exams, IG school exams, and other professional exams.
- Organize employee's files and keep them updated.
- Work as an event coordinator such as Queen Rania Awards, UK Universities, Teacher Skills Forum.

### FREELANCE TRANSLATOR.

12013 - Present

I work as a translator with different companies such as: IPSOS and PSUT.

## **KG TEACHER**

Philadelphia National School | 2016 - 2018

• English, Math and science teacher for KG.

### SUBSTITUTE ENGLISH TEACHER

The First Academy School | Feb 2016 - Jun 2016

• English teacher for grades 7 & 8.

## **ENGLISH TEACHER**

Royal Schools | 2014 - 2015

• English teacher for grades 6-9.

## TRAINEE-TRANSLATION DEPARTMENT

Talal Abu-Ghazaleh | March 2014 - May 2015

• Translator from English-Arabic.

# CONTACT MANAGEMENT CENTRE TEAM LEADER.

Extenysa/Emirates Integrated Telecommunications Company (du), Amman, Jordan | 2011 - 2013

Enterprise Mobile Customer Service Representative.

Client Escalations

Enterprise Specialist.

Quality Assurance Back up Officer.

### Personal information

#### Name

Rola Al-Zagga

#### **Birthdate**

02/01/1988

# Gender

Male

#### Residence

Jordan-Amman, Alrabieh

### **Nationality**

Jordanian<sup>1</sup>

#### Contact

- Amman, Jordan
- **□** +962 795214407
- ▼ rola-zaqqa@hotmail.com
- in Rola.Al-zagga
- **y** @RolaZaqqa
- f /Rola.zagga

# Languages & Skills

## Languages

Arabic English



# **Computer skills**

Microsoft office Internet navigation Operating systems



### Personal skills

Team-working
Time management
Well-developed
communication &
presentation skills



# Education

# BACHELOR DEGREE IN ENGLISH TRANSLATION

Applied Science University, Amman, Jordan | 2006 - 2010

# TRANSLATION DIPLOMA (300 HOURS)

Talal Abu-Ghazaleh Knowledge Society (TAG-Knowledge) | 2 013

• Principle of translation Course, General written translation course, Principles of legal translation, Legal translation of agreements & contracts, Advanced legal translation, Simultaneous & Consecutive Interpretation, Journalistic translation, Managerial translation and Scientific translation

# **ICDL COURSE**

CompuTeach Center | 2011

Description of the education/course.