



Esraa Abd El Khalek Abd El Fattah Mohamed El Zohairy

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Date of birth : 09/09/1996

Career Objective:

I am a fresh college graduate looking forward to building a career in the airline's industry to establish myself by working for an airline where I could apply my learning and skills to provide high quality passenger service.

Education:

Bachelor of Arts from Helwan University.

Major: Italian Department

Graduation Year: (2018)

Grade: (Very good)

Work Experience:

- I work as a public relation representative at aviation club.
- I worked as a traffic officer in the international aviation business.
- I worked as an Italian teacher in El kodsi private school.

Training Experience:

- From 27 Jan 2018 to 10 Feb 2018

I participated as organizer in the 49th edition of the international book fair in the Italian pavilion.

- From 26 Jan 2017 to 10 Feb 2017

I participated as organizer in the 48th edition of the international book fair in the Italian pavilion.

- I participated as organizer in the international conference of translation and literature in Helwan University in 2017.
- I participated as organizer with the Italian department in the People's Forum organized by the University of Helwan in 2015.
- I have done practical training at Egypt Air station as a traffic officer for one year.
- I have done practical training at EgyptAir as a public relations specialists more than 6 months
- I have done practical training in Al Gomhoria Newspaper.
- Ticketing and reservation course from Egypt air training academy.

Certifications:

- English course at the American University A.U.C (B1C).

- Italian course at The Italian Institute, eight levels (b2).

Qualification:

Languages:

- Arabic (Native).
- English (good oral and written skills).
- Italian (excellent written and spoken).

Computer:

- Excellent in using Microsoft office (Word, Excel, Power Point, Access and Outlook).
- Able to deal with all Windows Versions (win.95 to win.10).
- Professional searching skills in All Web Browsers.

Personal Skills:

- Fast learner.
- Leadership ability.
- Team worker.
- Creativity.
- Self-motivation.
- Ability to work under pressure.
- Communication.
- Decision Making.
- Time Management.
- Conflict Resolution.