

Rasha Yasin

0797169953
Rashayasin88@gmail.com
Amman -tabrbour -Abu alia



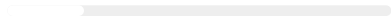
Customer service and sales

PROFILE INFO

An organised, results-oriented Customer Service Professional with an excellent track record of significantly increasing service quality, sales and customer base. Outstanding communication, relationship-building and influencing skills; competent in building customer relationships which inspire confidence and loyalty. A highly efficient individual with extensive team leadership experience, able to adapt well to new environments and learn new processes quickly to achieve outstanding results.

SKILLS

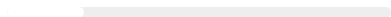
Adaptability



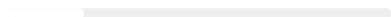
Problem solving



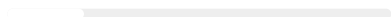
Time management



Work under pressure



Teamwork



CERTIFICATES

Conversation English language
18 Feb 2023

WORK EXPERIENCE

Customer service and sales

8 Dec 2022 - 7 Mar 2023

Entoneyo's Way school

- Answering customer calls and inquiries • Working to attract customers •
- Receiving customers and explaining the educational service provided through us

Customer service

8 Oct 2021 - 15 Nov 2022

Crystel company

1. Help solve and reduce customer problems
2. Reducing the duration of incoming calls to satisfy the customer
3. Quick response to the customer and tact in the conversation

Administrative Secretary

3 Mar 2019 - 28 Feb 2020

Planex company

Developing the process of following up on delivering orders quickly, and ensuring customer satisfaction

EDUCATION

Business Administration (GPA: 2.81)

10 Sep 2015 - 18 Jun 2019

Al-Balqa' Applied University

English conversation course