



MOHAMED ANTAR

HR RECRUITMENT
SPECIALIST | **RETAIL TEAM**
LEADER | OPERATIONS &
CUSTOMER EXPERIENCE

CONTACT

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PERSONAL INFORMATION

Birthdate
21-Mar-1994
Gender
Male
Marital Status
Married
Nationality
Egyptian

SKILLS

Management ██████████
Communication ██████████
Flexibility ██████████
Creativity ██████████
Team Building ██████████
Leadership ██████████
Active Listening ██████████

PROFILE

HR Recruitment Specialist and former Retail Team Leader with over 6 years of experience in customer service, operations, and team management. Currently responsible for managing end-to-end recruitment processes, including sourcing, interviewing, and onboarding. Strong knowledge of Egyptian labor law and a proven ability to attract and select top talent. Highly effective in fast-paced environments with a track record of driving performance and aligning people strategies with business goals.

EDUCATION

● 2018 **Faculty of law - Helwan University**
Graduated

COURSE

2024 - Present **GERMAN LANGUAGE**
Goethe Institute

2022 **RETAIL MANAGEMENT FORMULA (RMF)**
Vodafone Egypt
A leadership and management program focused on developing branch operations.

2021 **CUSTOMER EXPERIENCE EXCELLENCE (CXX)**
Vodafone Egypt
A comprehensive customer service program covering customer attitude and body language.

EXPERIENCE

● 2024 - Present **Quantech (Vodafone Partner)**
HR Recruitment
Supported the recruitment process by posting job ads, screening CVs, scheduling interviews, and communicating with candidates. Participated in phone interviews and assisted in preparing job offers and onboarding documents. Maintained accurate recruitment records and ensured smooth hiring operations.

● 2021 - 2023 **Vodafone Egypt**
Retail Team Leader

- Responsible for store performance, target achievement, and team development.
- Ensure full implementation of operational processes and company policies.

● 2019 - 2021 **Vodafone Egypt**
Agent Representative

- Achieved personal sales targets and supported team objectives.
- Delivered outstanding customer service and contributed to branch success.

LANGUAGE

• English (B1)
• German (B1)