# KAHLA SOFIANE

## **Administrative Officer**



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Algeria, Annaba

### **PROFILE**

I am a qualified and professional receptionist with more than 3 years of experience in hotels and administrations. Strong creative and analytical skills. Team player with an eye for detail.

#### LANGUGESES

- Arabic (native)
- English (fluent)
- French (advanced)

### **SKILLS**

- · Proficiency in Microsoft office
- Advanced computer abilities
- Excillent communication skills
- Planning and organizing
- Flexible
- · Ability to work in a team

## EDUCATION

## BACHELOR DEGREE IN ENGLISH LANGUAGE

Badji Mokhtar Annaba

2015 - 2018

## MASTER IN TRANSLATION (ARFR-EN)

Badji Mokhtar Annaba

2018 - 2020

#### EXPERIENCE

## HUMAN RESOURCES ASSISTANT (APPRENTICESHIP)

Mariott Sheraton hotel Annaba

June 2018 -

August 2018

- manage payments and benifits of the hotel
- Facilitate communication between administration and employees
- Make schedules and organize events
- train new employees

#### ADMINISTRATIVE SPECIALIST

Private translation office

2018 - 2020

- Contact and respond to clients' phone calls
- make schedules and appointments for the clients and arrange deadlines
- maintain and translate and organize the office documents

#### RECEPTIONIST AND MANAGER

Sindbad Hotel

2020 - present

- Welcome and greet guests and check them in
- · Lead and make sure that all hotels staff are doing their jobs perf
- Responsible for the hotel events and concerts