

Kheireddine Yous

Phone:
(+213) 770 456 607

E-Mail:
kheironston@gmail.com

Date of Birth:
1991.11.22

Citizenship:
Algerian

Languages

English – B2

French – C2

Arabic – C2

Short Profile

IT support with almost four years of experience, guaranteeing the smooth running of the IT system. With the aim of meeting users' needs and solve any problem they may be facing, as well as providing updates and advice on how to keep equipment running smoothly.

Work Experience

Oct. 2022 – Present

El Kendi Pharmaceutical (MS Pharma), Rahmania, Algeria

IT Help Desk

- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.
- Responding in a timely manner to service issues and requests
- Providing technical support across the company (person or over the phone)
- Setting up accounts for new users
- Repairing and replacing equipment as necessary

Nov. 2019 – Oct. 2022

S.R.N.A Furuno Algeria, Cherchell, Algeria

Computer Equipment Maintenance

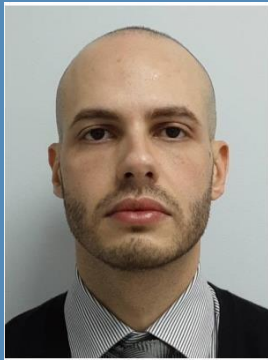
- Installation of PC hardware
- Check and maintain computer hardware to ensure functionality
- Troubleshoot to identify and resolve problems in a timely manner
- Installing and configuring appropriate software and functions according to specifications
- Provide orientation and guidance to users on how to operate new software and computer equipment

Nov. 2015 – Jan. 2017

Blue Events, Hadjout, Algeria

Event Organizer

- Manage the event planning process
- Transporting and lodging of guests
- Supervise event setups



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Education

2011-09/2013-05

Diploma Degree in IT
N.I.S.P.T, Hadjout, Algeria

2005-09/2009-06

High School degree
Mohamed Seghir Belrebey, Cherchell, Algeria

Skills

- Computer Hardware and Software Knowledge
- Networks
- Technical support
- Maintaining servers, routers, and PCs
- Software Installation
- Microsoft Office
- Backup management

Additional Information

- Driving Licence Category B.
- Well adapted to environment and analytical skills.
- Staff management.
- Ambitious and enthusiastic about technology
- Strong communication, fluency and confidence when talking.
- Quick learning and efficiency.