


# Ahmed Fawzy

Technical Support- Web Designer  
IT - Network

 Egypt , Ismailia 1 Tanta St

 +(010) 231-73184

 Trojan.it@hotmail.com

 linkedin.com/in/ahmedfawzyit

## EDUCATION

**Bachelor of Social Work**  
**Port Said University,**  
**Port Said, Egypt,**

## SKILLS

- Excellent time management and communication skills
- Focused and highly result oriented
- Able to work in group and under pressure, manage stress
- Fast learner, helpful, creative and calm
- Able to teach others
- Able to improve my skills to meet job requirements

## Personal Skills

- Communication Skills
- Presentation Skills
- Team Work
- Problems solving and decision making
- Customer Service skills
- Marketing skills

## Training

- Training the ICDL course at the level of the Egypt through the All Egypt Online initiative, where it trained the equivalent of 246,350 thousand people.
- Training in counseling associations at the governorate level through leadership preparation centers and access to leadership preparation

## Objective

Technical Support with 10+ years of experience organizing presentations, preparing facility reports, and maintaining the utmost confidentiality. Possess a B.A. in History and expertise in Microsoft Excel, Word, and PowerPoint. Looking to leverage my knowledge and experience into a role as Project Manager, to utilize my experience working in various IT fields to become an active participant in your association.

## WORK EXPERIENCE:

**Aug 2009 – Present**

### **Technical Support, Web Designer** **Suez Canal University, Ismailia**

Technical Support in ( MIS ) Management Information System Project and training employee to know program to link them to work at the university .

**Oct 2008 – Apr 2012**

### **Technical Support** **Informatique Company, Cairo**

Training faculty members and employees inside Egyptian universities on the programs designated for them through programs produced by the company

**Jun 2010 – Aug 2014**

### **Instructor, Tester** **UNESCO, Cairo Co – Operation With SCU**

Training students and university employees on the ICDL program and their examination to obtain the certificate, not only for the university part, but at the level of training centers in all governorates

**Jan 2012 – Oct 2015**

### **Instructor , Tester** **Ministry Of Communications and Information Technology**

- Work on training all segments of society to eliminate digital illiteracy at the level of the Republic, in cooperation with the Ministry of Youth and Sports and the Ministry of Communications and Information Technology, where I trained 247,560 trainees at the level of the Republic in all governorates

**Jun 2006 – Aug 2008**

### **Technical Support, Network** **E – Com, Ismailia**

The work of Internet networks within the institutions and the connection between the devices and the work of training some employees within the institutions to know how to operate the

**Jan 2014 – Present**

### **IT Technology** **Co-Operative, Suez Canal Authority**

- Work on Responsible for information technology in the branches of the cooperative association for employees of the Suez Canal Authority in Ismailia

## Certificate:

**2008**

- ICDL, International computer Driving License

**2012**

- Adobe Premium , Photoshop , Illustrator , Adobe Flash , Web Project , Action Script , Java Script , Html , CSS ( Cascading Style Sheets ) ,

**2015**

- Asp.net 2012, SQL Server 2005 , C#

**2007, 2013 , 2016**

- MOS, Microsoft Office , 2007 , 2013 , 2016