

Mennatuallah Aman



Contact

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Languages

Arabic: Native.

English: Very Good.

Objective

I am a goal-oriented and results driven individual. Having worked in Sales over the last few years and delivered a consistently strong performance and results, I'm now Seeking my next challenge. I'm looking to pursue a career in sales according my experience which put me in a great position to adapt and Excel within field.

Skill Highlights

- Microsoft Office
- Communication Skills
- Presentation Skills
- Fast Learner
- Ability to work in a team
- Computer Skills
- Innovative
- Service-focused
- Flexibility and Adaptability
- Ability to multi tasks

Experience

- **Customer service team leader & sales manager**, from 07/2020...In progress

The Hunter Company, Cairo / Egypt

Leading the employees in the work team to deal with customers in the best way, providing the service provided to the fullest, and assisting customers in solving their problems and maintaining customer continuity within the company.

- **Procurement Officer and Facebook page moderato**, from 5/2019 to 5/2020

Unionaire Company, Nasr city / Cairo

Following up the customer requests, ensure timely receipt, respond, follow up on customers through the Facebook page, and confirm purchase orders.

- **Customer Service**, from 3/2018 to 11/2018

Misr EL-kheir Company, Al-Abasya

Deal with customers in the best way, providing the service provided to the fullest, and assisting customers in solving their problems and maintaining customer continuity within the company.

- **Tele sales**, from 11/2016 to 2/2018

Vodafone Egypt, Al- Abasya

Follow up with customers through a call to clarify the current offers of Vodafone and change the line systems.

Education

- Faculty Of Commerce Ain-shams University (2015-2020)
Bachelor of commerce, Major Accounting.