



Abdelrahman Magdy Ibrahim Abdelsalam



Contact

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Skills

Microsoft Office	● ● ● ● ●
troubleshooting	● ● ● ● ●
HTML5	● ● ● ● ●
CSS	● ● ● ● ●
JavaScript	● ● ● ● ●
Bootstrap	● ● ● ● ●
React.js	● ● ● ● ●

Language Skills

English	● ● ● ● ●
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Experience

IT SPECIALIST(internship)

GROUPESEB

- 1- Install and troubleshoot Windows from the network
- 2- installing and configuring computer (hardware/software/system/networks/printers/applications)
- 3-creating active directory group policies
- 4-setting up accounts for new users
- 5-troubleshoot retail stores devices
- 6-maintaining computer problems (hardware/software)
- 7-Manage shared printers
- 8-basic of network
- 9- update IT documents
- 10-perform remote troubleshooting through diagnostic techniques and pertinent questions
- 11-responding to the user's requests from the (ticketing system)
- 12-perform IT assets management activities in terms of registration /assignment and recycling of IT assets over the system
- 13-searching and obtaining information for uncompleted tasks
- 14-troubleshoot the network services (printing/email service and internet access/file sharing)

lawyer

trainee at lawyer office

Education

bachelor of law

EL NASR BOYS SCHOOLS (EBS)

Certification

COMPTIA A+

new horizon

NETWORK+

new horizon

CCNA

still learning

MCSA

still learning

FRONTEND devolper

new horizon

Diploma in translating and drafting contracts

CAMBRIDGE

Personal Skills

Communication



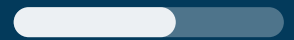
Teamwork



Problem-solving



Time management



Creativity

