



# AZZA MAMDOUH

## CUSTOMER SERVICE REPRESENTATIVE

### EXPERIENCE

- 2021 - Present**     **Assem Dental care**  
CUSTOMER SERVICE TEAM LEADER  
Providing helpful information, answering questions, and responding to complaints
- 2020 - 2021**     **Victoria Dental Center**  
CUSTOMER SERVICE REPRESENTATIVE  
helping patients with complaints and questions, give customers information about products, services and communicating and coordinating with colleagues
- 2018 - 2020**     **El Gawhara Dental Group**  
RECEPTIONIST  
Counsel clients

### EDUCATION

- 2017 - 2021**     **Faculty Of Commerce**  
of Department Business Administration  
Third year student batch 2023

### CONTACT

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### PERSONAL INFORMATION

**Birthdate**  
1-8-1998  
**Gender**  
Female  
**Residence**  
El Mandara  
**Nationality**  
Egyptian

### SKILLS

#### Skills

Time Management   
Persuading   
Active listening   
Self-Control   
Taking Responsibility

#### Personal Skills

Arabic   
English   
Excel   
Power point   
Word   
Google Drive