



Ahmed Mohamed Gamal EL Din

Fresh Graduate | Accountant | Customer Service Representative

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Home Address: El Fayrous St ,Luxor – Egypt

Date of birth: 20/06/2001

Personal summary:

Fresh graduate in Commerce, English section, with good knowledge of computer, Microsoft applications, and accounting principles. I have basic experience in customer service, advertising, sales, and marketing.

I am looking for challenging opportunities where I can fully use my skills and learn more from the team I will be working with.

Profession Experience:

2024 -Present : loan officer out source at Alexandria Bank

2021- 2024: Accountant and advertising representative of Prosthodontics Laboratories

Education:

Sep 2019 – Jul 2023: South Valley University, Qena - Egypt

Bachelor's Degree in Commerce, English Section

General Cumulative Grade (Very Good with Honor)

Faculty of Commerce – English Section

Accounting Department

General skills:

- Teamwork
- Budgeting skills
- Driving results
- Problem solving
- Customer care
- Accounting
- Excel, Word, Power Point
- Analytical skills
- Presentation skills
- Technical skills
- Leadership skills
- Customer service
- Advertising
- Time Management
- Negotiating
- Competence
- Managerial skills
- Customer satisfaction
- Microsoft applications
- Proficient in English

Courses, trainings, and certificates:

- Certificate of Completion in **English Conversation Course** issued by British Culture Centre for Technology and Information
- Certificate of Completion in **Soft Skills Training Course** issued by British Culture Centre for Technology and Information
- Certificate of Completion in **English Intermediate Level 8** issued by BCCIT Academy with very good grade.
- Certificate of **International Computer Driving License (ICDL)** issued by British Culture Centre for Technology and Information
- Certificate of Completion in **Digital Egypt 2030 Program** issued by British Culture Centre for Technology and Information

All the references are available upon request.