

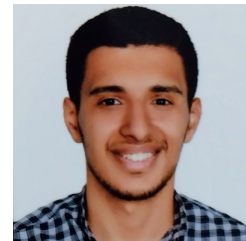
CONTACT

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OBJECTIVE

To obtain an entry-level [in mobile field] position at a respected organization and utilize the educational qualifications I've obtained at [The higher institute of engineering and technology].

EXPERIENCE

20/8/2023 -
20/9/2023

- **Cm**
Afro
I trained as cm and i learned how i lead team

1/2/2023 -
1/8/2023

- **IT Helpdesk**
الشركة العالمية للإستيراد و التصدير
I worked in it IT helpdesk

4/9/2022 -
16/1/2023

- **Call center**
We
Handled all customers so much enough
I was technical support in this job
I learned working under the pressure

EDUCATION

2020/2021

- **The higher institute of engineering and technology in tanta**
Bachelor's of engineering
Good

SKILLS

- ●Excellent time management
- ●Excellent communication skills
- ●Team building
- ●Problem solving
- ●Computer science
- ●Word
- ●Excel

ACHIEVEMENTS & AWARDS

- ●Optical fiber maintenance
- ●Mobile package (2G,3G,4G technologies troubleshooting and solving it)
- ●Ccna
- ●Mcsa

LANGUAGES

- ●English
- ●Arabic

ADDITIONAL INFORMATION

Gsm / Umts Basic knowledge
I am able to installing windows
Disk management
Programs and features
Local users and groups
Printers
Network basics
Domain , Domain partitions , fsmo and Delegation