

MARK ADEL GEORGY

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PERSONAL DETAILS:

Nationality : Egyptian
Date of Birth : 29th of April, 1989
Gender : Male
Military Service Status : Exemption

Education:

2010 Licentiate of Arts:
Faculty of Arts, Sociology Department, Alexandria University.

2006 High School:
EBS (EL NASR Boys School)

Interpersonal Skills:

- Ability to work in a group or individually according to the job requirements
- Enjoy challenging experience
- Able to work under pressure
- Excellent in handling with people
- Self-Motivated
- Self-confidence
- Systematic

WORK EXPERIENCE:

- Worked as customer service agent for Paradise Inn Group from 2010 till Dec 2011.
- Works as customer service and sales agent for Orange from Jan 2012 till now.

COMPUTER SKILLS:

- Windows (All Editions)
- Microsoft Office (All Editions)

COURSES:

- AAST: leadership Skills.
- Take the HEAT: how to handle angry customers.
- Coursera: Negotiations Skills.
- Arab Group: 6 levels English language conversation
- A.L.I Center : English Conversation.

INTERESTS:

- Outing with my friends.
- Traveling.
- Connecting peoples

LANGUAGES:

- ARABIC : Mother Tongue
- ENGLISH : Very good (read, written and spoken)

REFERENCES:

Available upon request