

DALIA MOHAMED MERSAL



ALEXANDRIA, Egypt



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PROFILE SUMMARY

SKILLS & COMPETENCIES

- Able to meet financial targets.
- Display an entrepreneurial approach to building a business, specifically driving revenue and relevance .
- Willingness to develop team members and self.
- Flexibility to respond to arrange of different situation.
- Motivational leadership interpersonal and communication skills.
- Positive attitude, behaviors, resilience & accountability.
- Excellent and grooming standards.
- Warm personality, attentive and smartly presentable.
- Passion for delivering exceptional levels of guest service.
- Ability to work under pressure.
- Provides proactive coaching and counseling to team member.
- Honesty and integrity approach.

SCOPE OF WORK

EDUCATION & CERTIFICATES

- 2020 –Bachelor of Arts, Department of Archeology, Egypt

TRAINING COURSES

- Decision making.
- Sitings goals
- Luxury attitude training.
- Customer service.

PERSONAL DETAILS

- **Date of birth** 28 –July 1997.
- **Nationality** Egyptian.

COMPUTER AND IT SKILLS

- **Microsoft office** good user of Word, Excel, Power point, and publisher programs.
 - **Internet Browsing** good user.
 - **Other software** good user
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HOBBIES

- Music, kitchen, tourism, travel and watch football
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LANGUAGES

- **Arabic** Native Language.
 - **English** Excellent write, speak, and read.
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REFERENCES

Available upon request.
