

Dareen Abd AlHafez

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Objective

I consider myself a hardworking, self-motivated team player capable of working under pressure and adapting quickly. I embrace challenges in difficult environments and aim to contribute positively to any organization.

Education

- Yarmouk University – Bachelor's Degree in Business Administration (2012 – 2016)

Experience

AlHokair Company – Sales (Sep 2020 – May 2022)

- Maintained focus on multiple tasks with attention to customer needs.
- Developed strong customer service skills.

Copra Marketing & Social Media – Marketing & Social Media (Jan 2019 – Dec 2019)

- Resolved customer complaints to ensure satisfaction.
- Handled communication with customers via social media.

Danish Refugee Council – Volunteer (Jun 2018 – Oct 2018)

- Collaborated with team members for community support.
- Improved decision-making and responsibility in fieldwork.

Skills

- Strong communication and teamwork
- Quick and effective learner
- Performs well under pressure

Languages

- Arabic (Native)
- English (Conversational)