

# Moataz Mahgoub

Giza ( Hadayek Al ahram )  
01149127377  
moataz.mahgoub.mm@gmail.com

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

## Experience

**Iqos Egypt** **Sep. 2023**  
Trade-activator

Assists in identifying growth opportunities for client sales and marketing initiatives. Supports in the development and execution of the trade and shopper marketing strategy.

**Aprcot Egypt** **May. 2022 - Oct. 2022**  
customer service agent

Works with clients who have complaints, orders, or require information about products/services purchased from the organization.  
Provide solutions that fit those individualized situations and prioritize the customers' needs.

**Cairo Jazz Festival** **Nov. 2022 - Dec. 2022**  
Band host / Usher

Welcoming guests in a polite and friendly manner. Tending to guests' comfort and assisting them with any questions or problems.  
Monitoring the guests' activity to ensure the safety of the event.  
Enforcing event rules and relevant health and safety regulations.

## Education

**Misr university for science and technology** **Sep. 2018 - Jan. 2024**  
2.7 GPA Business Management

## Certifications

**Microsoft office**  
Misr university for science and technology

## Skills

communication



negotiation



Critical thinking



Time Management



Fast learner



## Languages

English

