



FARHA EBRAHIM GOMAA EBRAHIM

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OBJECTIVE

That is honour to me to apply for a job in a great organization like yours and it will be a challenge for me to prove to Yours truly, that I am a person you can trust in him and I will do my best efforts to satisfy my managers and to achieve the organization targets And To employ my knowledge and experience with the intention of securing a professional career that will allow for progress in terms of expertise and innovation through exposure to new ideas for professional growth, as well as growth of the company.

EXPERIENCE

- One year experience of a call center at Ebdaa company for medical stethoscopes
- Worked at the modern future school and San Stefano art education school
- Customer Service, Telesales and Social Media Officer at EM Advertising and Marketing Company

EDUCATION

Bachelor's faculty of Artistic education Cairo University 2022

Training courses & Certifications

- International Computer Driving License, and the ICDL certificate is approved by Microsoft Office
- Customer Service, Telesales and Social Media Officer .

SKILLS

PC SKILLS

- MICROSOFT WINDOWS
- MICROSOFT OFFICE

LANGUAGES:

- MOTHER TONGUE: ARABIC.
- ENGLISH: GOOD

OTHER SKILLS:

- ATTENTION TO DETAIL AND ACCURACY
 - GOOD VERBAL AND WRITTEN COMMUNICATION.
 - ORGANIZATIONAL SKILLS
 - INFORMATION MANAGEMENT
 - PROBLEM ANALYSIS AND PROBLEM-SOLVING SKILLS
 - TEAM MEMBER
 - STRESS TOLERANCE
 - SENSE OF URGENCY
 - TENACIOUS
 - CUSTOMER SERVICE SKILLS
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Binary Egypt Company
Authorized Training Center



CERTIFICATE

Binary Systems Certified that

Farha Ibrahem Gomaa

Has Successfully Finished the Following Course in Bright Bridge Cultural ,

Training ICDL V6 Modules

OS- Windows 10 & MS Office 2016 (Word- Excel – PowerPoint – Access)

ICT – Internet & Outlook

Learning Hours (24)

From Friday, 10 May 2024 to Wednesday, 5 June 2024

Microsoft
REGISTERED
Partner
Partner ID: 2105390

Date of Initial Certification: Jun-24

Training Manger



Chairman



Binary Systems Company



Microsoft Partner



Trainee Registration HBC-35533

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