

Amr Mohamed Eid



amrmohamedeid0@gmail.com



01207528826



WORK EXPERIENCE

- **Automotive sales – B Auto (12/7/2020 > until now)**
 - Making sure sales targets are met
 - Getting feedback from customers
 - reteed customers at the door and assisted with purchases
 - Answered customer questions and advised shoppers about sales
- **Accountant– Club Apparel (2016> 2019) Saudi Arabia & UAE**
 - Greet customers when entering or leaving establishment .
 - Handle cash, credit or check transactions with customers .
 - Keep reports of transactions
 - Count money in cash drawers at the beginning and end of shifts to ensure that amounts are correct and that there is adequate change
 - Pleasantly deal with customers to ensure satisfaction
 - Answer customers' questions and get a manager if answer doesn't solve the issue
- **Customer service – Vodafone Egypt (2014> 2016)**
 - answer calls and respond to emails
 - handle customer inquiries both over the phone and by email
 - follow up customer calls where necessary
 - manage and resolve customer complaints
 - enter new customer information into system

EDUCATION

- university: Alexandria, Egypt
- Bachelor: Management Information System& computer sciences (2013)
- Degree: (Good High)

Languages

Arabic

English

PERSONAL INFORMATION

Date of Birth: 14/6/1992

Nationality: Egyptian

Marital Status: Single

Military status: Exempted

Training

Microsoft office (Excel _ Word)

Soft Skills (Customer service)

Hobbies

Football

Swimming

Travel

SKILLS

- Solve Complain
- Fast leaner
- Team work
- Work in under preachers
- Manage operation
- Good Communication