



Name: Abeer Mohamed Elsayed Abdelgwad Shahen

Birth: 14- 1- 1996

Sex: female

Religion: Muslim

Home address: Faisal , Giza

Tel no: 01095143682

Social status: single

Language: English good

Arabic: mother tongue

Email: bm117571@gmail.com

Licenses & certification

-Bachelor degree of tourism and hotels ,

pharaohs academy 2019

Graduation : very good

Professional experience :

- 6 months in fawry etisal international as callcenter (from january to june 2021)
- 1 year in application vezeeta (from 2021 to 2022)
- 1 year in application Talabat as customer service (from 2020 to 2021)
- 1 year in cairo delta as telesales (from 2018 to 2019)
- 1 year in Garak elakaria as marketing in building market (from 2017 to 2018)

Courses and certification:

- Amadeus course and training in Menatours company.
- Soft skills course in cairo university.

Skills:

- flexible
- co-oporative
- work under stress
- appility to moderate comments and massages
- create creative content in social media platforms
- appility to follow Trends
- Founder of an small online store on facebook